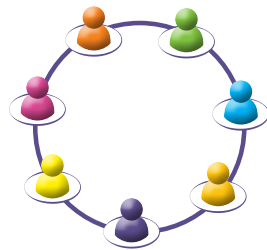




Referral Process



Step 1

Person Identified

GP practices identifying people who would benefit from engagement with community-based activities and support

GP identifies patient

Suggests a Wellbeing referral and **gains patient consent** with regards to using their anonymous data for research

Step 2

GP completes Wellbeing Exeter Referral Form (available on the Practice System)

Please ensure patient's **NHS number** is recorded on the form and that they have consented to the referral.

Please add **Read Code 8T09 (EMis)** or **XaaEC (SystemOne)** 'Referral to Social Prescribing' to patient notes.

Referral is sent via:

Email: westbank.
wellbeingexeter@nhs.net

By Phone:
01392 823690

By Fax:
01392 823690

Step 3

Ensure referral form is fully completed and encourage the patient to talk with a connector

Step 4

Process once referral has been received

- Community Connector (CC) is allocated.
- CC will contact person to arrange an initial meeting, where their current situation and needs will be discussed and anonymous data collected with consent, for research purposes
- Support to access community resources is given over a period of a few weeks.
- Feedback agreed between person and CC at the end of their involvement will be given to the referring GP.