

How to..... View Assessment results

When the referral is first reviewed a decision will be made as to whether it meets the referral criteria. If the referral does not meet the criteria, the GPRF (GP Referral Facilitator) will select “**Advise Referrer**” on e-RS. This will show on e-RS as “**Assessment Result**”.

- NHS e-RS will cancel the dummy appointment the practice booked for the patient.
- Practices are not able to update referrals that are returned to them via the “Advise referrer option”, as they show on the Referrer Action Required work list as **Assessment Result**. Therefore, practices are required to generate a new UBRN if they wish to resubmit the referral with further information. It is helpful for the practice to mention that this is an updated request.
- The “Advise referrer” option is also used by the Patient Choice Facilitators when they notice something to prevent them booking an appointment for the patient.
 - Missing BMI, BP or
 - Smoking status, or
 - Other essential data

To view the Assessment Result, click on the UBRN

Clinical Assessment Comments

Dear Dr

I have been asked to review your referral as services for hip and knee problems are now covered by commissioning policy. Patients with hip/ knee pain will be expected to have had 12 weeks of evidence based non-surgical treatments. This time is to include any manual therapy, including physiotherapy, received in Primary Care. A recent course of physiotherapy will be expected unless this is not clinically appropriate. This clinical decision needs to be stated and if it is not then the referral will be returned. The ESP service is an assessment service for orthopaedics so should not be considered as an alternative for community physiotherapy treatment. This approach is supported by British Orthopaedic Association commissioning guide 2013. Full guidelines, including exceptions are available on the policies section of the Formulary and Referral website (under musculoskeletal and joint disorders):
 North & East Devon: <http://northeast.devonformularyguidance.nhs.uk>
 South & West Devon: <http://southwest.devonformularyguidance.nhs.uk>
 If after reviewing the website you feel your patient fulfils the criteria, please add the relevant information to the referral letter and re-refer the patient through Choose and book.

For any queries you may have please feel free to contact the DRSS Helpdesk on 01626 883888 or email cab.helpdesk@nhs.net who will be able to arrange for you to discuss any queries you may have with one of our GP Referral Facilitator team.

Apologies for any inconvenience caused,

Regards,

DRSS - GP Referral Facilitator

T: 01626 883888 | E: cab.helpdesk@nhs.net | W: www.devon-rss.nhs.uk

- Actions -

Service DRSS-Western-GPRF Review Orthopaedics-CCG-99P

To copy the Assessment result to paste into patient's notes/or message to GP:

Use Ctrl A – to select text

Ctrl C – to copy text

Ctrl V – to paste text into another document