

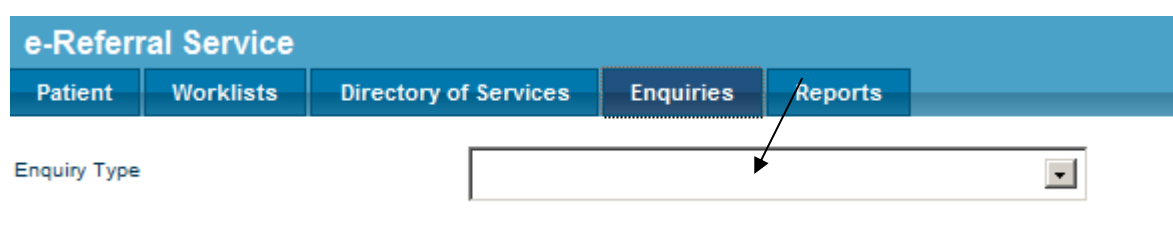
## How to.... Check the status of 2 Week Wait (2WW) referrals on NHS e-Referral Service

NHS e-Referral Service enables practices to check their Cancer 2WW referrals and identify the status of the UBRN.

### Practices are recommended to do this on a daily basis.

Ensure you are logged onto NHS e-Referral Service.

1. Click on the **Enquires** Tab

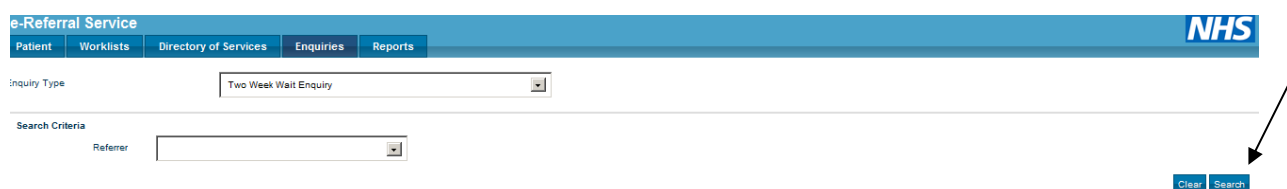


2. Click on the down arrow next to the words “Enquiry Type”



3. Click on words “**Two Week Wait Enquiry**” in the list

4. Click “Search”.



5. A list will appear. This will show all your:
  - ◆ Current 2ww referrals
  - ◆ Cancelled 2ww referrals

## ◆ DNA'd 2ww patient's

Last Refresh: 25/02/2009 17:34							
UBRN	Referrer	Patient	Decision To Refer	Date Booking Made	Appt Date	Reason	Status
0001-0757-9550	Dr P Rudge	%xtestpatientaado, E	03/02/2009	-	-	-	Not Booked
0001-0757-9565	Dr J Billyard	%xtestpatientaado, E	03/02/2009	-	-	Patient booked outside Choose and Book	UBRN Cancelled
0001-0795-7375	Dr R Ayres	%xtestpatientaaxt, E	18/02/2009	-	-	Treatment no longer required	UBRN Cancelled
0001-0799-9834	Dr C Hamon	%xtestpatientaado, E	19/02/2009	19/02/2009	Indirectly Booked	-	Booked
0001-0800-2990	Dr C Hamon	%xtestpatientaado, E	19/02/2009	19/02/2009	20/02/2009 09:15	Patient did not arrive- reason not known	DNA
0001-0808-1632	Mrs C Jackson	%xtestpatientaado, E	23/02/2009	23/02/2009	Indirectly Booked	-	Booked

In the Status column; if the UBRN is showing as cancelled as the Reason is “Booked outside of NHS e-Referral Service”, this means that the Provider has experienced slot availability or technical issues when trying to book the patient an appointment and has therefore booked the referral outside of NHS e-Referral Service. You can remove these from your Referrer Action Required worklist.