PATIENTS WITH FRAILTY REQUIRING MEDICAL CARE TORQUAY ISU

	The risks and benefits of any intervention or treatment will be different in the context of a frail patient- Identifying frailty is key
	Think about frailty in your patients who attend frequently, or present acutely with: Falls
	Sudden Change in mobility
3	New or worsening delirium New or worsening incontinence
Think frailty!	Susceptibility to medication side effects
	Use the <u>Rockwood frailty score</u> as a quick and easy identification tool
	You can use the Clinical Frailty Score app to calculate this quickly when with a patient
	If patient medically safe to be at home but needs support or clinical monitoring Refer via Single Point of Access for Intermediate Care/Community Matron/Social Care 01803 219 700
Patient needs acute help	Email patient summary and reason for referral to tqys.nursingteam@nhs.net
at home	Email patient summary and reason for referrar to to the single and
D	Frailty guidance and resources available on the <u>formulary</u> Unsure if admission or urgent investigations needed?
	Phone the Healthcare of Older People (HOP) Consultant Advice Line Mon- Fri 9-5pm
Clinical advice needed	07900 343 439
	Frequent attender to GP surgery/urgent care or recent admissions due to frailty Escalating attendances or complex presentation
	Refer for clinical advice from HOP team either via 07900 343 439,
Frequent attender or at	tsdft.hop@nhs.net or E-referral which will be reviewed within 3 days.
risk of admission	Any appointment offered will be within 7 days via telephone, video or face-to-face
	All care home residents have a weekly clinician home round and MDT access as part of the Enhanced Health in Care Homes Network DES within Primary Care Networks.
	Refer to the MDT for non-urgent complex care, medical review or medication advice
Living in a Care Home	torbay.communityMDT@nhs.net (MDT Weds 3-4pm)
	Consider capacity, next of kin and Power of Attorney
	Your PCN's Care Coordinators may be able to help with personalised care plans
Advance Care Planning	Complete a Treatment Escalation Plan (TEP) form if appropriate
0	Code the Rockwood Score in patient's medical record
	Inform SWASFT and DDOC of any advance care plans either via Special Notes or by
Information Sharing	coding TEP and Advance Care Plan in the electronic Shared Care Record
	If clinically indicated, consistent with patient's wishes and above options not feasible
	Admit to hospital via Medical Receiving Unit (MRU) 01803 654 030
Hospital Admission	Email summary with frailty score and ACP to tsdft.edadmin@nhs.net