

PATIENTS WITH FRAILTY REQUIRING MEDICAL CARE PAIGNTON AND BRIXHAM ISU

	The risks and benefits of any intervention or treatment will be different in the context of a frail patient- Identifying frailty is key
Think frailty!	Think about frailty in your patients who attend frequently, or present acutely with: Falls Sudden Change in mobility New or worsening delirium New or worsening incontinence Susceptibility to medication side effects
	Use the Rockwood frailty score as a quick and easy identification tool You can use the Clinical Frailty Score app to calculate this quickly when with a patient
Patient needs acute help at home	If patient medically safe to be at home but needs support or clinical monitoring Refer via Single Point of Access for Intermediate Care /Community Matron/Social Care 01803 219 700 Email patient summary and reason for referral to paigntonhscc@nhs.net
Clinical advice needed	Frailty guidance and resources available on the formulary Unsure if admission or urgent investigations needed? Phone the Healthcare of Older People (HOP) Consultant Advice Line Mon- Fri 9-5pm 07900 343 439
Frequent attender or at risk of admission	Frequent attender to GP surgery/urgent care or recent admissions due to frailty Escalating attendances or complex presentation Refer for clinical advice from HOP team either via 07900 343 439, tsdft.hop@nhs.net or E-referral which will be reviewed within 3 days. Any appointment offered will be within 7 days via telephone, video or face-to-face
Living in a Care Home	All care home residents have a weekly clinician home round and MDT access as part of the Enhanced Health in Care Homes Network DES within Primary Care Networks. Refer to the MDT for non-urgent complex care, medical review or medication advice: torbay.communityMDT@nhs.net (MDT Wednesdays 2pm)
Advance Care Planning	Consider capacity, next of kin and Power of Attorney Your PCN's Care Coordinators may be able to help with personalised care plans Complete a Treatment Escalation Plan (TEP) form if appropriate
Information Sharing	Code the Rockwood Score in patient's medical record Inform SWASFT and DDOC of any advance care plans via Special Notes and by coding TEP and Advance Care Plan in the electronic Shared Care Record
Hospital Admission	If clinically indicated, consistent with patient's wishes and above options not feasible Admit to hospital via MAU 01803 654 030 Email summary with frailty score and ACP to tsdft.edadmin@nhs.net

